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## **Vermont's GED Credentialing™ Frequently Asked Questions (FAQs)**

**Effective April 1, 2014**, Vermont transitioned its credentialing process from the issuance of paper transcripts and GED® certificates to a paperless web-based credentialing system.

### **What is GED Credentialing™?**

GED Credentialing™ is a full-service program which fulfills requests for GED® transcripts and certificates. The service includes fulfillment for new graduates and graduates who received their credential prior to 2014.

### **How do I get my credentials if I took the GED® test before 2014?**

You may access your credentials at: [GED Testing Service Website](#)

This service will include:

- Same-day delivery: If a match is found in the database, your electronic transcript will be delivered on the same day. If a match is not found right away, you will be notified.
- Forwarding: You can easily forward your electronic transcript directly to schools and employers that request it.
- Choice: You can choose to receive your transcript and certificate in either a printed or electronic format.

### **What does GED Credentialing™ cost?**

You will receive your first transcript and certificate for free after passing the 2014 GED® test. For each additional request for a transcript or certificate earned prior to January 1, 2014, the individual or organization that makes the request (e.g. past student, employer, school, employment verification firm) pays a \$15 fee per document.

### **Can I use GED Credentialing™ to order one document and obtain the other from the Agency of Education?**

No. GED Credentialing™ is an all-inclusive service. All GED® transcripts and certificates must be requested through GED Credentialing™. This includes those GED® tests taken prior to January 1, 2014.

### **Is the GED credential I receive from GED® Credentialing™ a national credential?**

No. GED Credentialing™ fulfills requests for Vermont's GED® certificates and the Smart Transcript through the GED® Testing Service. Vermont remains the issuing agency, and the certificate features Vermont official signatures and design.

### **What do I receive from GED Credentialing™ after I pass my 2014 GED® test?**

As soon as you pass the 2014 GED® test, you will receive a secure, electronic PDF document delivered to your email that contains your Smart Transcript and certificate. Electronic versions of the certificate include a link to order a professionally printed Vermont GED® certificate free of charge.

**What is a Smart Transcript?**

The Smart Transcript is an electronic transcript that not only shares your scores, but also includes links to the GED Credentialing™ website with additional information regarding what the GED® test measures, what the scores mean, and what skills you demonstrated on the test. This includes information about earning a GED® Passing Score and the GED® Passing Score with Honors.

**How soon after completing the test will I receive my Smart Transcript and certificate?**

As soon as your test is scored, typically within hours of completing the final test, you will receive your Smart Transcript and certificate delivered straight to the email address you provided when you signed up for MyGED™.

**Will I receive a Smart Transcript if I took my test before January 1, 2014?**

Yes! GED Credentialing™ uses Smart Transcripts to fulfill all transcript requests. Smart Transcripts are customized based on the GED® test series and explain the scoring and types of content tested in the 2014 GED® test and older versions of the GED® test.

**How far back in time does this historical information exist?**

With a few exceptions, GED Credentialing™ has Vermont test takers' data dating back to 1947.

**Can I send my transcript and certificate to colleges and employers through GED Credentialing?**

Yes. You can forward the free electronic transcript you receive in your email inbox directly to potential colleges and employers.

**Can the Vermont Agency of Education continue to handle phone or email requests for transcripts and certificates?**

No. All requests for transcripts and certificates must be handled through GED Credentialing™.

**Are my electronic transcripts and certificates secure?**

Yes. The electronic delivery system uses GED Credentialing's patented Blue Ribbon™ Security system which is more secure than delivering a paper copy through the mail.

**What security system is used to protect the integrity of my Smart Transcripts and certificates?**

GED Credentialing™ uses Blue Ribbon™ Security. Blue Ribbon™ Security guarantees that transcripts or certificates you send out have not been altered. The recipient can easily assess the integrity of a transcript or certificate by noting a blue ribbon indicating

the document is authentic and trustworthy or a red X indicating the document has been altered.

**Do colleges and employers know about the Blue Ribbon™ Security?**

Yes. GED Credentialing™ currently works with over 4,000 colleges, and over a third of all high school certificates are delivered by them using this security process. Every electronic transcript will contain a cover letter explaining the Blue Ribbon™ Security to colleges and employers.

**What do I do if I do not have Internet access to order my credentials?**

A toll-free number will be available for you to call and receive phone support to order duplicate transcripts and GED® certificates. The toll free number is: (888) 906-4031.

**How do I sign up or get more information about GED Credentialing™?**

If you are interested in learning more about GED Credentialing™ and the Smart Transcript, contact your local adult education program or visit: [GED Testing Service Website](#).